

# Cycled FAQ & Payment



## SALE CONDITIONS

The offer and sale of products on the website ("cycledproject.com") are regulated by these General Conditions of Sale. The products purchased on the website cycledproject.com are sold directly by Cycled srl ("The Seller"), with registered office in Via Moglianese, 100 – 30037 Peseggia (Italy)  
Managing Director: Luca Potente  
VAT ID: IT04456350273  
Consumers may request any information by contacting the Seller via e-mail: [info@cycledproject.com](mailto:info@cycledproject.com)

## Our sale policy

The Seller offers products for sale on cycledproject.com exclusively towards Consumers. Consumer is any person that uses cycledproject.com for purposes not related to their commercial, entrepreneurial or professional activity. Non-Consumers (i.e. Commercial Users) are asked not to complete any order on cycledproject.com. The Seller reserves the right not to process orders from Non-Consumers or in any case orders that do not comply with this policy. These General Conditions of Sale exclusively regulate offer, forwarding and acceptance of orders for products listed on cycledproject.com, between the users of cycledproject.com and the Seller. The General Conditions of Sale do not regulate the sale of products from third parties that are displayed on cycledproject.com through links, banners or other hypertext links. Before submitting orders, purchasing products or services from third parties, we advise the Consumer to check the third party's terms and conditions of sale since the Seller is not liable for the sale of products from third parties.

## How to conclude the contract with the seller

To conclude a purchase contract about one or more products listed on cycledproject.com, the Consumer shall fill out the online order form and submit this to the Seller electronically by following the instructions. Before proceeding with the purchase and submitting the online order form, the Consumer is asked to carefully read the General Conditions of Sale and the policy regarding the Right of Return, to print and to save a copy of these. The Seller also provides the Consumer with a summary of the terms and conditions valid for the purchase of products, which includes a reference to the General Conditions of Sale and a summary of information on the essential characteristics of each product ordered with the price (including all applicable taxes or duties), the payment methods, the shipping options and their fees, the claim policy, as well as address and e-mail address of the Seller and the date by which the Seller will dispatch the products. The Seller also provides the Consumer with a summary of the Right of Return policy. In the order form, displayed immediately before the conclusion of the purchase contract, the Seller provides the Consumer with summary information about the essential characteristics of each ordered product, the price (including all applicable taxes or duties) and shipping costs. The contract is concluded once the Seller receives electronically the Consumer order form which is still subject to verification of the correctness of the data related to the order. When submitting the order form the Consumer is notified that such forwarding implies the obligation to pay the purchase price. Before proceeding with the transmission of the order form, the Consumer is also be asked to correct any mistake which may occur in the data entry. Once the contract is concluded, the Seller processes the order. The Seller may not process orders that are incomplete or incorrect or in case of unavailability of products. In these cases, the Seller informs the Consumer via e-mail. If the products listed on cycledproject.com are no longer available for sale after the Consumer has forwarded the order form, the Seller notifies the Consumer promptly and in any case within thirty (30) days accruing from the date of the order. The Seller refunds any payment made without delay and the purchase contract shall be considered terminated between the parties. By submitting the order form electronically, the Consumer unconditionally accepts these General Conditions of Sale. By submitting the order form electronically, the Consumer accepts the General Conditions of Sale, the Privacy Policy and the Right of Return Policy which are listed on cycledproject.com also through links. Once the contract is concluded, the Seller sends the Consumer an order confirmation via e-mail that contains the General Conditions of Sale and the summary document on the Right of Return and therefore, all the information already contained in the summary of the Terms and Conditions.

## Warranty and prices

On cycledproject.com the Seller exclusively offers for sale products that are marked with the brand Cycled. The essential characteristics of the products are listed on cycledproject.com on each product page. However, colours or any other characteristic of the products offered for sale on cycledproject.com may differ from the actual ones due to the internet browser and the monitor used. Cycled products are all handmade with recycled materials, therefore they can have minimal variations of material, size and

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colour, typical of handcrafted products. Each product is unique, numbered and marked exclusively by hand without involving any industrial process. The Seller reserves the right to modify technical features of the products at any time and without prior notice. Product prices may be subject to updates. The Consumer shall check the purchase price before submitting the order form. The Seller has the right not to accept the return in relation to those products that have been altered in their essential and qualitative characteristics or that have been damaged.

### Payment methods

For the payment of the purchase price of the products, shipping and delivery costs, the Consumer may choose one of the payment methods listed below that are also indicated in the order form:

Credit Card: Visa and MasterCard. The credit card is charged at the time of shipment.

PayPal: to purchase online conveniently, without providing credit card information on the website.

The account is charged upon completion of the order. The purchase on [cycledproject.com](http://cycledproject.com) is exclusively reserved to Consumers. Prices include VAT (22%) for sales made within Italy and the EU. For each order, the Seller issues an order confirmation that will be sent via e-mail to the Consumer.

Please note: once the order is confirmed, it will not be possible in any way to modify the data entered or to issue a new invoice. The invoice or receipt will be sent together with the purchased product or upon request via mail before the dispatch.

### Applicable law and dispute resolution

The General Conditions of Sale are governed by Italian law and in particular by the D.LGS. 6 September 2005 n. 206, the Consumer Code § I, with specific reference to distance selling regulation from the D.L. 9 April 2003 n. 70. The purchase contract between the Consumer and the Seller is concluded in Italy and governed by Italian law. For the solution of civil and criminal disputes arising from the conclusion of this contract of distance selling, if the Customer is a Consumer, the territorial jurisdiction is that of the court of his municipality of residence; in all other cases, the territorial jurisdiction is exclusively that of the Court of Venice.